Presented by **insight** Celebrating **30** years of service

# 2<sup>nd</sup> Annual E-DISCOVERY and E-DOCUMENTS

New Rules of Procedure | Private and Public Sector Strategies Electronic Disclosure | E-Record Management Best Practices

# September 30 and October 1, 2009 | World Trade and Convention Centre | Halifax



Electronic documents are revolutionizing the way organizations manage their records – they have also opened up new areas of potential risk and costs for both public and private sectors. Because of the increased volumes, diverse formats, and often complex nature of these e-records and their underlying data, the rules governing discovery and document disclosure are also changing. Attend to learn about:

- Latest E-Discovery Developments, Rules and Practice Guidelines – Sedona and More, A National and Regional Update
- E-Discovery and the Electronic Trial A Long Range View from the Front Lines
- Latest Case Law Developments and the Implications
- Impact of E-Discovery on Public Sector Litigation and Administrative Law Proceedings
- Crafting an E-Document Retention Policy Framework and Process that Meets Organizational and Legal Objectives
- Privilege, Confidentiality, Privacy and Access to Information Requests in an Electronic Environment
- E-Discovery Project Management Essentials Once the Writ Drops
- Litigation Case Management in the Era of E-Records Cost, Time, Resources
- Expert Evidence under the New Rules of Civil Procedure Implications of the New E-Discovery and Disclosure Rules
- Preservation Orders, Litigation Holds and Avoiding Spoliation Sanctions

   New Obligations and Risks for All Organizations

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and much more...

# PROGRAM CO-CHAIRS

Thomas P. Donovan Partner Cox & Palmer

Paul Fitzpatrick Director, Legal Services Bell Aliant Regional Communications

# **KEYNOTE SPEAKERS**

Edward Gores Q.C. Director of Litigation Department of Justice, Nova Scotia

Glenn A. Smith Senior Partner Lenczner Slaght Royce Smith Griffin LLP

Pre-conference in-depth workshops for added value!

WORKSHOP A E-Record Management and Retention Protocols for Large and Small Organizations

WORKSHOP B The ABCs of E-Discovery and Electronic Evidence – An Introduction



#### Dear Colleague,

With **new rules of procedure such as Rule 16 in Nova Scotia**, rapidly evolving case law, and potentially significant consequences in some jurisdictions for failure to meet expected records management standards, there are many reasons why e-record management should be a priority for today's public and private sector organizations. Effective e-record management policies are a must to ensure compliance with changing legal requirements, and are just as essential for meeting organizational objectives – including cost management and risk minimization, particularly in today's more challenging business environment.

This **second annual Insight** program delivers a value packed agenda that addresses the up-front needs of **public and private sector organizations** that are working to develop and implement effective record management policies. It also brings legal practitioners and records managers the latest updates on litigation in an electronic age, and provides a view into what is ahead for the electronic court room. Don't be caught off guard if the writ drops! Attend and hear the latest on:

- Anton Pillar Order criteria for obtaining, court controls, what the Nova Scotia Rules 2008 say and elements of an effective Order
- Computer forensics essentials for legal and record management professionals
- And, a not to be missed, MOCK E-DISCOVERY session

- E-Discovery across borders
- · Complex litigation, class actions and judicial inquiries

You will benefit from specially prepared, up to date materials, and will enjoy ample opportunities to ask your questions and have your issues addressed. For added value, lawyers, paralegals and records managers new to the topic will benefit from the two pre-conference workshops which provide an in-depth introduction to the topics of Managing E-Records and E-Discovery.

Whether you work in the private or public sector, if you work on litigation files or manage electronic records, this is one conference you should not miss. We look forward to seeing you at the conference in September.

Thomas Henaum

Thomas P. Donovan Partner Cox & Palmer

Pour Fitzpotrick

Paul Fitzpatrick Director, Legal Services Bell Aliant Regional Communications

# WHO SHOULD ATTEND

From Businesses and Public Sector Organizations, (including Municipalities and Hospitals)

- Legal counsel, VPs, Directors, Senior Managers of Legal and Litigation Department
- Compliance and Risk Officers
- Chief Information/Privacy Officers
- Records and IT Professionals

#### From the Legal Sector

Litigation lawyers, law clerks and paralegals

- Litigation Support and E-Discovery Experts
- Judges, Masters, Court Clerks
- Administrative Boards and Tribunals
- Legal Technology Managers
- Corporate and Administrative Lawyers

#### As well as

• E-Records, IT, Computer Forensics, and Data Recovery Specialists

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#### WORKSHOP A | 9:00 A.M. to NOON

# E-Record Management and Retention Protocols – Developing the Policies, Enforcing the Standards, Avoiding the Pitfalls for Large and Small Organizations

#### Robert Gerbrandt, E-Discovery Consultant, Ledjit Consulting

Attend this workshop to learn about best strategies for meeting compliance obligations while minimizing risk in electronic records management and retention for public and private sector organizations. Act now to avoid problems later!

Key topics include:

- How does the management of electronic documents differ from that of paper documents?
- Identifying organizational and legal objectives
- Understanding the hardware and software: implications for legal risk
  - mobile devices

these changes?

- servers
- email
- Designing the policies and systems to ensure the objectives are met
- Transitioning to electronic records and dealing with hybrid record systems
- Special problems presented by electronic mail and messaging systems, databases, and "Government On-line systems"
- The back-up tape trap
- Have your preservation and retention systems in place for potential litigation situations
- Essential guidelines for implementing a litigation hold when the writ drops

Don't miss this opportunity to have your individual questions answered by a leader in the field. You will benefit from an interactive format and receive specially developed materials to share with your colleagues.

**Rob Gerbrandt** has spent the past several years supporting clients through their e-discovery challenges. His clients have been a cross section of US, Canadian and European Fortune 50 firms from all verticals and all have benefited from his process insight, communication skills and ability to integrate legal, business and technology teams into effective high performing groups. Rob is currently E-Discovery Consultant, Ledjit Consulting Inc.

#### 12:00 | 1:00 LIGHT LUNCH WILL BE SERVED FOR DELEGATES ATTENDING BOTH WORKSHOPS

#### WORKSHOP B | 1:00 P.M. to 4:00 P.M.

# The ABCs of E-Discovery and Electronic Evidence – An Introduction

Debbie Boutilier, National Litigation Support/Manager ARO Litigation Support, Department of Justice David MacNeil, Manager, Litigation Support Services, Cox & Palmer Peter A. McInroy, LLB, Principal, ESI Consulting, Principal, M & E Legal Services Inc.

At this intensive workshop you will learn the essentials of how electronic information systems and electronic records are changing the face of litigation and court processes. Experts in litigation support, computer forensics and litigation will walk you through the trial process and the way that this is changing in this new electronic environment. Among the topics to be covered in depth are:

- Basic vocabulary, essential terms and technology background for the e-documents era
- How is the pretrial and trial process changing because of the use of e-discovery?
  What do organizations need to know and do because of
- E-discovery process changes in adapting to e-documents
- Litigation holds (retention and preservation obligations for electronic documents)
- What does e-discovery look like a mock up
- What will be the next steps?

Changes are now unfolding very quickly in the litigation arena. Take advantage of this opportunity to acquire the most need-to-know information and have your questions answered by leaders at the forefront of these developments!

**Deborah Boutilier** manages Litigation Support services for the Department of Justice Canada, Atlantic region and nationally for legal teams involved in class actions and commissions of inquiry for the Department. Deborah has been a litigation paralegal for 19 years, the last eight with Justice Canada.

**David MacNeil** is the Manager of Litigation Support Services for Cox & Palmer in Halifax, NS. He joined the firm in 2002 and is responsible for the implementation and advancement of litigation technology within the firm.

Peter A. McInroy has practised in the area of Municipal Law for 30 years where litigation formed over 60% of his files for the past 20 years. For 10 years he has been following e-Discovery developments very carefully and has recently launched ESI Consulting as a result.

# WEDNESDAY | SEPTEMBER 30, 2009

8:15 | 9:00 Registration and Continental Breakfast

9:00 | 9:05 Welcoming Remarks from Insight

9:05 | 9:10 Co-Chairs' Opening Remarks

Thomas P. Donovan Partner Cox & Palmer

Paul Fitzpatrick Director, Legal Services Bell Aliant Regional Communications

#### 9:10 | 10:00

OPENING KEYNOTE ADDRESS

E-Discovery and the Electronic Trial – A Long Range View from the Front Lines

Glenn A. Smith Senior Partner Lenczner Slaght Royce Smith Griffin LLP



10:00 | 10:15 Networking Coffee Break

10:15 | 11:15 The Latest E-Discovery Developments and Practice Guidelines – Sedona and More, A National and Regional Update

#### Susan Wortzman Partner

Wortzman Nickle Professional Corporation

- Overview of new guidelines and standards on e-discovery and e-evidence
- · Sedona Canada highlights and key issues
- Background and recent developments USA and Canada

Thomas P. Donovan Partner Cox & Palmer

- Regional Developments in Atlantic Canada
  - Common law provinces
- Nova Scotia Rule 16
  - Identification of vendors
  - Development of a production protocol
  - Case law

- · Major pitfalls and how to avoid them
  - Litigation response teams
  - Record retention policy development
  - Cost containment issues
- Expected developments on the horizon

# 11:15 | 12:15

Crafting an E-Document Retention Policy Framework and Process that Meets Organizational and Legal Objectives – Public and Private Sector Perspectives

#### Christene H. Hirschfeld

Partner Boyne Clarke Barristers and Solicitors

## Robert Gerbrandt

E-Discovery Consultant Ledjit Consulting

- Structuring a comprehensive e-document management system key considerations and priorities
- What are the current legal obligations on retention of organizational records?
- Risk and compliance issues privacy, security, confidentiality; access issues
- Design and implementation challenges and how they are being addressed
- The input, storage, retrieval, and destruction processes
- · Identifying key players in the process
- Cost considerations and efficiencies
- Outsourced versus in-house solutions
- · Administration, coordination, accountability
- · Defining roles and responsibilities
  - Legal teams
  - Outside counsel
  - IT professionals

# 12:15 | 1:15 Networking Luncheon

1:15 | 2:00KEYNOTE SESSIONImpact of E-Discovery on Public Sector Litigation<br/>and Administrative Law Proceedings

Edward Gores Q.C. Director of Litigation Department of Justice, Nova Scotia

# 2:00 | 2:45 Latest Case Law Developments and the Implications for Record Management and E-Discovery Practices

#### **Jennifer Ross** Partner Burchell Hayman Parish

- Latest Canadian case law update
  - eBay Canada Limited v. Canada (National Revenue), 2008
  - Mathieson v. Scotia Capital Inc., 2008 (ON S.C.)
  - Commissioner of Competition v. Labatt Brewing Company Limited, 2008
  - Chadwick v. Canada (Attorney General), 2008 BCSC 851
  - Innovative Health Group Inc. v. Calgary Health Region, 2008 ABCA 219
- Implications of recent decisions for litigation and for record management
- Review of case law in other jurisdictions and the likely fall out
- Take-aways and new standards set

2:45 | 3:00 Networking Refreshment Break

3:00 | 4:00 Privilege, Confidentiality, Privacy and Access to Information Requests in an Electronic Environment

Brian K. Awad Partner, Burchell Hayman Parish

Daniela Bassan Partner, Stewart McKelvey

- Protection of privilege in litigation case updates, tips and strategies
- Privilege perspectives of in-house and external counsel
- Interface between protection of privilege and disclosure of electronic information
- Balancing relevance, privacy and confidentiality in litigation
- Considering privacy legislation and its impact on litigants and the courts
- Accessing information and responding to document requests in an electronic era

4:00 | 5:00

# Forensic Investigations in the Electronic World – Computer Forensics Essentials for Legal and Records Professionals

Peter A. McInroy, LLB Principal, ESI Consulting Principal, M & E Legal Services Inc.

Neil Walker Computer Forensic Analyst DiscoverE Forensics Consulting (Halifax)

Susan Wortzman Partner Wortzman Nickle Professional Corporation

Dan MacRury Q.C. (invited) Chief Crown Attorney - Cape Breton Public Prosecution Service

- · Available forensic methodologies and procedures
- Common consideration and pitfalls
- When should I consider using a forensic computer specialist?
- What data or information do I get by using forensics that I would otherwise miss? The perils of undetected metadata
- Strategies on how to identify, acquire and preserve relevant data in a legally and forensically sound manner and what legal and technical issues are involved
- · Correct handling, processing and analysis of data
- Production and presentation of digital data
- Anton Pillar Order criteria for obtaining, court controls, what the Nova Scotia Rules 2008 say and elements of an effective Order
- What forms of data can a Blackberry/smart phone or similar device hold? How can it be accessed, harvested and produced as evidence?
- Differing approaches required when dealing with data on a desktop or laptop as opposed to a server environment
- How different types of email applications deal with emails (how and where they are saved) and what this means for legal proceedings
- How expensive is it to use a forensics approach and are there ways to reduce and/or control these costs – ie., Can we elect to use forensics on a selective basis?
- Policy and procedure takeaways

5:00

# Conference Adjourns for the Day

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# THURSDAY | OCTOBER 1, 2009

8:30 | 9:00 Continental Breakfast

9:00 | 9:05 Co-Chairs' Opening Remarks

9:05 | 10:00

If the Writ Drops – Managing the Imperatives of the Organization and the Litigation in an Electronic Document Environment

#### Sandra Potter

Managing Director Potter Farrelly & Associates

- E-discovery project management essentials once the writ drops
- Defining roles and responsibilities for best outcomes and economies
- What are the roles and obligations of the various team players?
- Process and systems that should go into gear
- The most common pitfalls and how to avoid them
- Scope of production and the proportionality principle
  - Cost/benefit analysis
  - Negotiating the net for production

# 10:00 | 10:15 Networking Coffee Break

# 10:15 | 11:00 Litigation Case Management in the Era of E-Records – Cost, Time, and Resources

#### **Debbie Boutilier**

National Litigation Support/Manager ARO Litigation Support Department of Justice

#### David MacNeil

Manager, Litigation Support Services Cox & Palmer

- What are the top litigation file management challenges in an e-document environment?
- When should the specialists be brought in litigation support, IT support, computer forensics, etc.
- How do you choose the right one for the job?
- Setting up the communication lines, the processes and the systems
- Cost containment strategies
- · Key documentary tools and procedures

11:00 | 12:00 Latest Technology and Tools for E-Discovery and Document Exchange

#### Speaker to be announced

- Database capacities and functions
- · De-duplication and information reduction possibilities
- Search functions, search engines and search aids what is possible?
- Meeting the challenges of e-data formats
- Impact on the role of counsel, of litigation support and the rest of the team
- Cost considerations and alternative solutions

## 12:00 | 1:00 Networking Luncheon

# 1:00 | 1:45

Complex Litigation, Class Actions and Judicial Inquiries – the Record Management and E-Discovery Challenges and How to Meet Them

#### Stacey O'Dea Partner

McInnes Cooper

- How are these cases different? What are the real case management and e-discovery challenges?
- What are the current best practices and strategies for addressing these challenges?
- Databases, technologies and systems best approaches for managing large volumes of information
- Mediation and arbitration processes and e-records

# 1:45 | 2:15

# Expert Evidence Under the New Rules of Civil Procedure – Implications of the New E-Discovery and Disclosure Rules

#### Andrew Fraser

Partner Stewart McKelvey

- Overview of new *Civil Procedure Rules* for experts in Nova Scotia
- Interaction with new *Civil Procedure Rules* on e-discovery and disclosure
- Roles for E-experts and consultants
- Technical and legal issues at play
- Tips and strategies

# 2:15 | 3:00 Preservation Orders, Litigation Holds and Avoiding Spoliation Sanctions – New Obligations and Risks for All Organizations

Jane O'Neill Board Director/Partner McInnes Cooper

Blair Mitchell Litigation Counsel

- What triggers the preservation hold?
- What constitutes "negligence" in the management of records in a litigation context?
- Defensive strategies reasonableness test, communication obligations
- Preservation orders how far does the court's reach extend?
- What information and records may be harvested?
- Allowable scope of search and seizure
- Metadata what may be accessed?
- Metadata what must be retained?
- · Chain of custody oversight and systems
  - who does what
  - oversight and accountability
  - communication issues: IT language versus legalese
  - logs

# 3:00 | 3:15 Networking Refreshment Break

3:15 | 3:45 E-Discovery Across Borders

#### Frank E. Walwyn Partner WeirFoulds LLP

- Legal considerations and jurisdictional issues
  - Case law
  - Process
- Practical considerations from a risk management perspective
- Common pitfalls and how to avoid them

3:45 | 4:45 Mock E-Discovery Session – Key Steps and Processes

#### In the role of "Judge":

Frank E. Walwyn Partner WeirFoulds LLP

## In the role of "Plaintiff representative":

Dominic Jaar President Ledjit Consulting

# In the role of "Defense representative":

Jean-François De Rico Langlois Kronström Desjardins

This mock session will walk you through the different phases of a case involving e-discovery: from the initial strategy and processes to the production of the relevant documents. Tips and tricks for all parts of the EDRM will be offered by lawyers who specialize in e-discovery. To ensure that the session sticks to reality, a "judge" will moderate the panel and render an order necessary for a successful e-discovery. Join us to discuss:

- Key preparation steps
- Important milestones
- · Identifying the potentially relevant documents
- Preserving them
- Meet and confer
- From collection to processing
- Cost and time issues
- · Key decisions and what to consider in making them

4:45

Co-Chairs' Closing Remarks and Conference Concludes

# UPCOMING CONFERENCES

EMPLOYEE TERMINATIONS September 14 – 15, 2009 | Halifax

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