# **How to Register**

Simply complete this form and scan/email or fax it to SOAR:
Name:
Position (Mandatory):
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Special Needs:
Please check all that apply:
Adjudicator/Member (☐ Full Time OR ☐ Part-Time)
Non-Adjudicator
Lawyer OR Non-Lawyer  Covernment OR Non-Government
Overminent on a Non-Government
PLEASE NOTE:  SOAR provides you with an opportunity to share your contact
information on the workshop participant list for ongoing
networking purposes amongst attendees. If you do not wish your contact information to be shared, please check this box $\square$
Please indicate your attendance at one of the
following concurrent workshops from 11:15 am- 12:45 pm:
Public Accountability
☐ Member Accountability
☐ Clustering - What Next?

Fees	ф.	
On or before Sept. 10/10 @ \$175	= \$	
Sept. 11/10 or after @ \$275	= \$	
Add 13% HST NOTE: No HST for Government a if registered before July 1/10.	= \$ gencies & ministries	
Total Amount Due	= \$	
Payment  ☐ Cheque (Please make all cheques payable to SOAR) ☐ Visa or MasterCard  Name on Card:		
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Expiry Date:		
Signature		

#### **CANCELLATIONS:**

Registrant name substitutions are permissible up to 3 days prior to event start date (for the same event only) at no cost. All cancellations must be received in writing. Registration transfers to alternate events for cancellations or missed event components, are not permitted. No credits or refunds will be given for cancellations received within a 15 business day period prior to the event start date. Cancellations received before the 15 business day period prior to the event start date will be issued a refund or invoice with a 15% service charge. SOAR reserves the right to cancel this event at any time due to unforeseen circumstances. Any payments received by the time of cancellation by SOAR, will be fully refunded.

### Society of Ontario Adjudicators and Regulators

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# Program-at-a-Glance

8:30 - 9:00 am

Continental Breakfast and Networking

#### 9:00 - 9:30 am

- Welcome (Dr. Lilian Ma, Chair, Landlord and Tenant Board and Conference Chair)
- Guest Speaker Minister to be confirmed

9:30 - 11:00 am - Plenary Session - Taking Stock Today for Building Tomorrow (Facilitator: Raj Anand, Partner, WeirFoulds LLP)

- Directions in Agency Modernization and Clustering (Speaker: Debra Roberts, Deputy Chief of Staff -Human Resources & Public Appointments, Office of The Premier of Ontario)
- Tribunal Clustering: Experience To Date (Speaker: Michael Gottheil, Executive Chair, Environment and Land Tribunals Ontario)
- Other Aspects of Bill 212: Highlights of the New Public Inquiries Act; Changes to the Municipal Elections Act (Speaker: Freya Kristjanson, Partner, Cavalluzzo Hayes Shilton McIntyre & Cornish LLP)
- Thoughts on Adjudicator Education and
  Administrative Justice (Speaker: Marsha Faubert,
  Workplace Safety and Insurance Appeals Tribunal and
  Zeynep Onen, Law Society of Upper Canada)

11:00 - 11:15 am - Refreshment Break

### Program-at-a-Glance - CONT'D

#### 11:15 am - 12:45 pm - Concurrent Workshops:

- ▶ 1. Public Accountability (Speaker: Lorne Sossin, Faculty of Law, University of Toronto and Dean Designate, Osgoode Law School, York University; Facilitator: Emanuela Heyninck, Commissioner, Pay Equity Commission) Accountability is clearly a value to which every board and agency is committed, but what does it mean? The ATAGAA sets out a range of public reporting to be known as "governance accountability documents." These include the memorandum of understanding with the Ministry, business plan and annual report. While the ATAGAA requires the content that goes into these documents, it does not mandate how such documents interact with other accountability initiatives by the board or agency. For example, should boards and agencies develop and make public strategic plans (assuming they are not covered in required business plans)? To what extent should stakeholders play a role in strategic planning and accountability (beyond providing input on changes to rules and policies)? Do the minimum requirements of the ATAGAA cover the key aspects of board and agency activity which ought to be the subject of public accountability? If not, by what additional measures should the board or agency's performance be assessed, and who should undertake such an assessment? What are the risks, if any, of the reporting required by the ATAGAA and how can such risks be mitigated?
- 2. Member Accountability (Speaker: Dr. Lilian Ma, Chair, Landlord and Tenant Board; Facilitator: Linda Lamoureux, Chair, Health Professions and Health Services Appeal and Review Boards)

  Members appointed by order-in-council to public bodies are public servants under the PSOA. In adjudicative agencies, they are also independent decision makers. What are their responsibilities and how they can be held accountable in carrying out those duties? How do we reconcile these two areas ensuring accountability and preserving a member's independence as decision maker? How do we deal with complaints from the public?

### Program-at-a-Glance - CONT'D

→ 3. Clustering - What Next? (Speaker: David A. Wright, Interim Chair, Human Rights Tribunal of Ontario; Facilitator: Mike Uhlmann, Transition Director, Administrative Justice Initiatives, Ministry of Government Services, Ontario) There has been much attention placed on Tribunal Clustering in the last several years and further highlighted in the plenary session. The ATAGAA sets out specific and unique accountability requirements for clustered tribunals. But what is clustering? What does it mean practically? What is the range of options for the clustering of tribunals? What are the success factors? This workshop will discuss lessons learned and challenges, both anticipated and unanticipated, in establishing the first cluster. It will also explore strategies for successful clustering, benefits to tribunals and their stakeholders, the importance of user community engagement in the process and the significance of clustered tribunals working cooperatively and collaboratively in direction setting and meeting the joint accountability requirements of the ATAGAA.

12:45 - 2:00 pm - Lunch and Networking

2:15 - 3:05 pm

Report Back from Workshop Facilitators (Facilitator: Linda Gehrke, Lobbyist Registrar, City of Toronto)

3:05 - 4:00 pm

Roundtable Wrap Up (Facilitator: Lorne Sossin, Faculty of Law, University of Toronto and Dean Designate, Osgoode Law School, York University)

- 1. 2009 Conference Report
- 2. What Tools are Required to Discharge New Responsibilities?
- 3. Next Steps?

## SOAR Special Projects and Conference Organizing Committee:

Dr. Lilian Ma (Conference Chair)
Raj Anand
Linda Gehrke
Emanuela Heyninck
Linda Lamoureux
Lorne Sossin
Michael Uhlmann
Anne Warner
The Honourable Mr. Justice Kevin Whitaker