

# WeirFoulds LLP

## 2012 Professional Development Seminar Series

### TOPIC

*Practical implications of the Accessibility for Ontarians with Disabilities Act (AODA), Customer Service Standard that took effect in the private sector on January 1, 2012.\**

#### Discussion Topics:

- Consequences of non compliance
- Ongoing staff training
- Do your policies and procedures have enough detail?
- Does everyone understand this new standard
- Going forward

#### *Presented by*

Carole McAfee Wallace and Faren Bogach

### DATE

Wednesday February 29, 2012

### TIME

7:30 a.m.

Breakfast and Registration

8:00 a.m. to 9:00 a.m.

Presentation

### LOCATION

WeirFoulds LLP Offices , Mason Room  
130 King Street West, 15th Floor  
Toronto, ON (Corner of King Street and York Street)

### RSVP

[events@weirfoulds.com](mailto:events@weirfoulds.com)

\*This program is currently being reviewed by the LSUC for accreditation.

Please contact us if you have any questions.

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